

Radiology Coding Services

From community hospitals to imaging centers and faculty practices, the details and nuances of radiology coding are often too much for even billing companies to effectively manage. Radiology coding is truly a specialized job that requires specialized attention.

HRS provides expert radiology coding and audit services to maintain cash flow, decrease denials and manage coding volumes. With HRS, you get an entire team of proven, credentialed U.S. coders who know radiology coding rules and regional payer differences.

All coding is performed safely and securely using the latest in remote coding technology. Several layers of quality assurance reviews guarantee your exams are coded completely and correctly — the first time! Results are returned via direct interface into your billing system or through encrypted web reports.

Whether you are a CFO watching the bottom line, a practice director concerned about compliance, or a business manager struggling to find coders, HRS is the ideal partner for you.



Guthrie Health System Partners with HRS

"Guthrie's ongoing relationship with HRS has ensured accurate radiology coding as well as a 26% increase in interventional revenue." Joe Sawyer, Radiology Service Line Administrator

Problem

For Guthrie, a multi-hospital health system in Sayre, Pennsylvania, the decision to outsource radiology coding was based on human resource and logistical issues between the radiology department, medical records and billing. The organization lacked a certified interventional coder and found it difficult to recruit anyone new. Diagnosis codes were entered inconsistently and a back log of records to be coded were a growing concern. "We needed an expert to fill the gap," states Joe Sawyer.

From a logistical perspective, with limited staff, the workflow and processes in place failed to deliver optimal consistency in turnaround time. Staff vacations caused back logs and given the constant flow from a busy radiology practice, waiting to recruit was not an option. Senior management had a decision to make: face a black hole when staff were not available or look to outsourcing for expert coders now.

Solution

By partnering with HRS, Guthrie Healthcare System found the required expertise in less time and at a lower cost than would be associated with hiring internal coders. HRS helped the organization re-evaluate radiology workflow, eliminate inefficiencies, and strengthen their monthly reporting mechanism to monitor denials, compliance and revenue.

"Now our coding is more reliable and there is much more accountability within the radiology revenue cycle."

Results

- 26% increase in interventional revenue.
- More accurate coding and timely billing.
- Ability to re-allocate resources, create efficiency.
- Management dashboard of coding status.
- Physician and facility coding centralized.